

Belo Horizonte, April 12, 2021 – Banco Inter S.A. (BID11) announces today its 1Q21 Operational Data. The presented data is preliminary, unaudited and subject to revision.

10+ million
customers

Best 1st quarter,
strong growth in all avenues

interbank

/ Banking

_We reached **10.2 million customers** on 1Q21, an increase of 106% YoY;

_We added **1.8 million accounts** in 1Q21, **98.3%** growth YoY;

_We opened c. **29 thousand accounts per business day** in the quarter;

_The average balance per client reached **BRL 1.3 thousand** in, an increase of 25% YoY;

_We ended March with a **NPS of 82 points**, in the excellence zone;

_We had **281 million** logins in Inter's App in 1Q21;

_Transactions in credit and debit cards reached **BRL 7.6 billion** in 1Q21, **173%** growth YoY. More than **3.5 million** cards were used, 3x higher than 1Q20.

/ Credit

_Credit underwriting reached **BRL 3.7 billion** in 1Q21, an annual growth of **174%**;

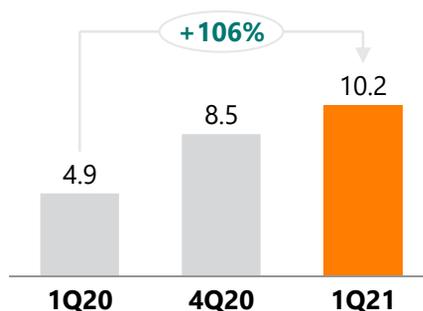
_Real Estate Credit underwriting topped **BRL 716 million** in 1Q21, **118%** higher than 1Q20. Highlight to Mortgage Loans that increased **188%** YoY;

_Payroll Loans underwriting surpassed **BRL 1.3 billion** in 1Q21, an growth of **246%** YoY;

_SME Credit underwriting grew **160%** YoY, reaching **BRL 1.7 billion** in 1Q21.

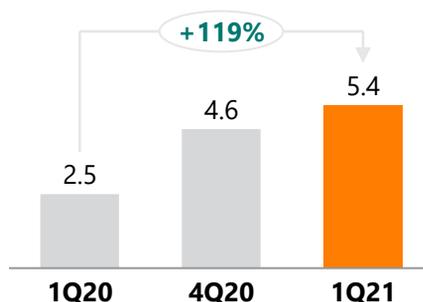
Digital accounts holders

In million



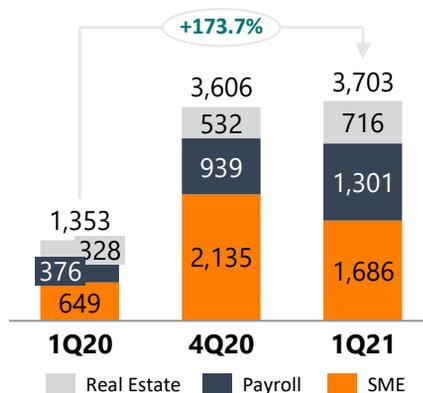
Clients with balance

In million



Credit Underwriting

In BRL million



intershop

_We reached **BRL 676 million in GMV** in 1Q21, **1,648%** growth YoY;

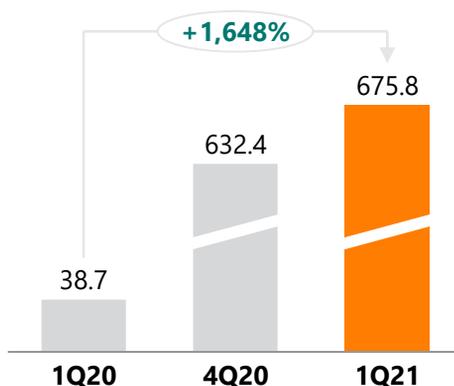
_We surpassed **BRL 1.8 billion in GMV** in the last twelve months (LTM), an increase of **50%** when compared to 4Q20;

_We had more than **4.2 million** transactions in 1Q21, **271%** growth YoY, reaching 12.6 million transactions LTM;

_We brought over **361 thousand new clients** in 1Q21, an increase of **178%** YoY, reaching 1.7 million active clients LTM, with **67% recurring clients**.

Gross Merchandise Volume (GMV) Inter Shop

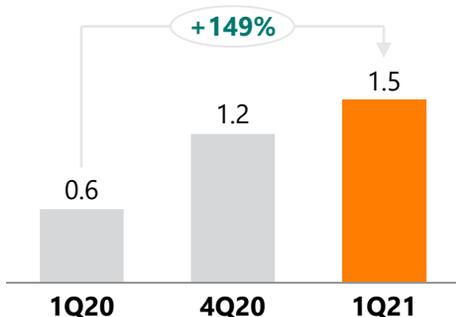
In BRL million



interinvest

Active Users Inter Invest

In million



_Inter Invest had **1.5 million** active users in 1Q21, which represents **15%** of our customer base;

_About **35%** of the active users has more than one investment product, highlighting our cross-selling capability in this avenue;

_We surpassed **368 thousand customers with stocks under custody** in March;

_We released **new products** on the platform, such as Tesouro Direto and started offering **cashback on Public Offers and Investment Communities**.

interseguros

_Inter Seguros surpassed **367 thousand active users**, **350%** growth YoY;

_We sold **148 thousand insurance products** in 1Q21, an increase of **346%** YoY;

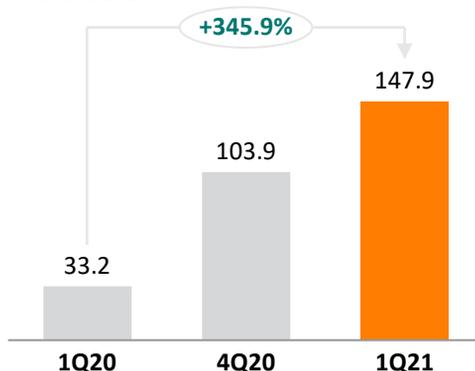
_We did **BRL 38.9 million** in consortium sales in 1Q21, growth of **129%** YoY;

_We reached **BRL 35 million** in net premium in 1Q21, **44%** higher than 1Q20;

_We currently have **16 digital insurance products** on Inter's App and have **health** and **gadget insurance** on the pipeline.

Number of insurance sales Inter Seguros

In thousand



Disclaimer

This report may contain forward-looking statements regarding Inter, anticipated synergies, growth plans, projected results and future strategies. Although these forward-looking statements reflect management's good faith beliefs, they involve known and unknown risks and uncertainties that may cause the Company's actual results or outcomes to be materially different from those anticipated and discussed herein. These statements are not guarantees of future performance. These risks and uncertainties include, but are not limited to our ability to realize the amount of the projected synergies and the timetable projected, as well as economic, competitive, governmental and technological factors affecting the Company, markets, products and prices, and other factors. Commission which readers are urged to read carefully in assessing the forward-looking statements contained herein. This presentation contains managerial numbers that may be different from those presented in our financial statements. The calculation methodology for those managerial numbers is presented in Inter quarterly earnings release.

The numbers for our key metrics (Unit Economics), which include our monthly active users (MAU), daily active users (DAU), average revenue per user (ARPU) and cross-selling index (CSI), are calculated using internal company data. While these numbers are based on what we believe to be reasonable estimates, there are inherent challenges in measuring usage of our products. In addition, we are continually seeking to improve our estimates of our user base, and such estimates may change due to improvements or changes in our methodology. We regularly review our processes for calculating these metrics, and from time to time we may discover inaccuracies in our metrics or make adjustments to improve their accuracy, including adjustments that may result in the recalculation of our historical metrics.

For further information please check our website: ri.bancointer.com.br

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